

The primary issues of the residents at this facility include:

No.	ISSUE	% of Residents Requesting
1	Social Activities	51%
2	Social Security Issues	47%
3	Grocery Shopping	45%
4	Financial Management Issues	43%
5	Transportation	40%

Property Manager indicates that the following issues are key components of the residents' needs at this community:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_

Based on these findings, the Resident Services Coordinator will focus on arranging the following services to become available to the residents of this community:

Issue:	Proposed Services to Implement:	Possible Service Providers	Target Implementation Date:	Outcome:
<b>1. Social Activities</b>	<ul style="list-style-type: none"> <li>1. Assist in the formation of a resident's association</li> <li>2. Work with 3-4 Key residents of forming organization; set up treasury, etc.</li> <li>3. Assist Pres. Of Residents Assoc. in how to plan social activities</li> </ul>	1. May need assistance of property manager	2 months	Residents Association will be formed and trained on how to set up social activities and pay for them through the dues of the association.
<b>2) Social Security</b>	<ul style="list-style-type: none"> <li>1. Contact county agency caseworker</li> <li>2. As they are geographically assigned, all residents will have same caseworker</li> <li>3. Plan for caseworker to visit property monthly and set up individually scheduled time to meet with residents to discuss their concerns</li> </ul>	1. Franklin County Caseworker	3 months (first scheduled visit)	County Caseworker will be willing to come to property because all clients are centrally located. Property will provide private space for residents to discuss their concerns.
<b>3) Grocery Shopping</b>	<ul style="list-style-type: none"> <li>1. Contact local grocery store and request that they assist residents with a grocery delivery service.</li> </ul>	1. Kroger or Publix	2 months	Grocery Store will provide a weekly delivery service at little or no-cost to residents. Grocer will benefit from exclusive use of this store by the residents.

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